

Miller-Johnson, Lavine

From: Miller-Johnson, Lavine
Sent: 16 September 2016 12:13
To: 'Linton Dollaway'
Cc: Licensing-QK@met.pnn.police.uk; Business Licence; Chan, Esther; Legister, Linda; Figueiredo, Susana; Steve Ball
Subject: complaint received- Paradise 19 Kilburn lane.

Dear Linton,

Further to our conversation last week when I visited the premises I have received a further complaint from a resident regarding issues of over crowding outside of the premises. The complainant alleged that there were around 60-70 customers outside causing a nuisance by shouting and appearing drunk, behaving disorderly. The complainant alleged that the situation was out of control and there was only one SIA seen as well as yourself.

I understand that you have been putting measures in place to combat the nuisance caused to residents and this has been successful with the flashing light connected to the upstairs fire exit door. However the issues outside of the premise are still to be addressed. Neighbours in the nearby property should not be expected to fear when the weekends arrives. They should be able to live and sleep in the boundaries of their homes in comfort free from nuisance behaviour.

With this present situation, your licence is at risk of being reviewed as it appears that main issues tend to be between 00:00hrs and 02:00hrs (at closing time).

By these complaints that are being received, it shows the authorities that the premises is not being managed in accordance to your premises licence and the condition that are in place. As the manager of the premises it is your duty along with Steve to ensure that you uphold the four licensing objectives. All staff must be made aware of the conditions attached to the licence.

I urge you to take heed of this email and let me know how you intend to resolves these complaints?

Regards

Lavine Miller-Johnson
Licensing Officer
Planning, Transportation & Licensing
Brent Council
0208 937 5536
www.brent.gov.uk

Brent Civic Centre, Engineers Way, Wembley, Middlesex, HA9 0FJ

From: Linton Dollaway [mailto:]
Sent: 05 September 2016 16:35
To: Miller-Johnson, Lavine
Cc: Licensing-QK@met.pnn.police.uk; Business Licence; Chan, Esther; Legister, Linda; Figueiredo, Susana; Patel, Yogini; ENS Public Safety; Steve Ball
Subject: Re: Paradise 19 Kilburn lane.

Hi Lavine,

Thursday or Friday would be fine, you can pop by anytime after 11am to collect the footage.

Kind regards,

Linton Dollaway
General Manager
Paradise by way of Kensal green.


www.theparadise.co.uk

From: Miller-Johnson, Lavine <Lavine.Miller-Johnson@brent.gov.uk>

Sent: 05 September 2016 16:24:17

To: Linton Dollaway

Cc: Licensing-QK@met.pnn.police.uk; Business Licence; Chan, Esther; Legister, Linda; Figueiredo, Susana; Patel, Yogini; ENS Public Safety; Steve Ball

Subject: RE: Paradise 19 Kilburn lane.

Dear Linton,

Thank you for your email.

Sorry I have been unable to contact you until now. I have just returned from annual leave and the other officers were unavailable to collect the footage.

I will be out on visits Thursday or Friday this week and will be able to arrange collection for either of these days.

Please let me know availability times for collection.

Kind regards

Lavine Miller-Johnson
Licensing Officer
Planning, Transportation & Licensing
Brent Council
0208 937 5536
www.brent.gov.uk

Brent Civic Centre, Engineers Way, Wembley, Middlesex, HA9 0FJ

From: Linton Dollaway [<mailto:> 

Sent: 25 August 2016 20:49

To: Miller-Johnson, Lavine

Cc: Licensing-QK@met.pnn.police.uk; Business Licence; Chan, Esther; Legister, Linda; Figueiredo, Susana; Patel, Yogini; ENS Public Safety; Steve Ball

Subject: Paradise 19 Kilburn lane.

Hi Lavine,

Regarding the email you sent below, I have downloaded the files and they are awaiting collection. Can one of your colleagues get in touch with me to arrange collection. I will be on site tomorrow from 10am.

Kind regards,

Linton.

Dear Steve and Scottie,

The council has received complaints this week based on nuisance caused by your customers outside of the premises and crowd control inside the premises. To investigate these allegations further, I am therefore requesting to view the following CCTV footage:

1. From outside of your premises showing the entrance and street view.
2. Inside the premises showing the upstairs landing (top of the stairs between the main halls)
3. The function rooms upstairs and down stairs.

Please can I have the footage of the above for the last four weekends 22nd July 2016- 12th August 2016 between the hour of 11pm-4am on each night.

Please also include the daytime hip hop event that was held on 29th July 2016 between the hours of 4pm and midnight.

I am on annual leave from tomorrow until 5th Sept 2016. Please contact one of my colleagues included in this email to arrange collection.

Kind regards,

Linton Dollaway
General Manager
Paradise by way of Kensal green.


www.theparadise.co.uk

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